



Digital Learning

CTLS & Technology Support for Cobb Parents



CTLS Support

1. CTLS Parent & Student Support Resources: bit.ly/CTLSResources
2. CTLS Student Guide: bit.ly/ctlsstudentguide
3. Viewing Your Child's CTLS Digital Classrooms from CTLS Parent: bit.ly/CTLSParentClassroomView
4. Support Emails & Customer Care: CTLSParent.Support@cobbk12.org
CTLSStudent.Support@cobbk12.org

Help Desk: 770-426-3330



Communication in CTLS Parent

1. Login to CTLS Parent to communicate with CCSD schools and teachers, using Messages ctlsparent.cobbk12.org
2. CTLS Parent Resources: bit.ly/ctlsparentsupport

*CTLS Parent has same login as ParentVUE



Tips for Connectivity Issues

1. Check the status of CTLS: bit.ly/ctlsstatusmonitor
2. CTLS Learn troubleshooting tips: bit.ly/ctlsstroubleshootingguide
3. Restarting your device often resolves connectivity issues.



Logging in to ParentVUE

1. Check Attendance and Grades, ASP signup, Laptop Opt-ins MS/HS: parentvue.cobbk12.org
2. Update Student/Family Information: bit.ly/updatecobbparentvue
3. More information and support using ParentVUE: bit.ly/cobbparentvuesupport

*If you have never signed in before, you may need to contact your school and ask to speak to the ParentVUE coordinator.



Logging in to Microsoft 365

Need support for students using Microsoft 365? cobbintech.org/microsoftsupport

