MY PAYMENTS PLUS Account Setup

www.mypaymentsplus.com

SIMPSON MIDDLE SCHOOL EAGLES

If you do not have an account…
1. Click on the Register for a Free Account button;
2. Select Georgia and Simpson Middle School
3. Complete requested name and email information
4. Choose a user name and password
5. Confirm password;
6. Click REGISTER to Sign In

If your student has not been added to your account …
1. Click MY ACCOUNT tab on the Dashboard
2. Click MANAGE STUDENTS tab in left column
3. Click blue ADD STUDENT option
4. Add STUDENT ID and LAST NAME and then click ADD STUDENT
5. If you have additional students in Cobb County Schools, you can add them here

If you have an account…you are ready to make purchases for your student. (If you have just registered and do not see options for purchases, it can take up to 24 hours for these to appear.)

If you are not able to gain access … and you see your student is "inactive," please contact the school.

FREQUENTLY ASKED QUESTIONS

After making an account, I cannot see my child's activities.
You must add your child to your account. See the instructions above for adding student to your account.

How secure is a MyPaymentsPlus transaction?
MyPaymentsPlus utilizes a 128 bit encryption with SSL/secure socket layer. MyPaymentsPlus is certified by VISA for its CISP/Cardholder Information Security program. This certification is VISA's highest security protocol.

How do I obtain my username or password?
Simply click on the 'Forgot Username or Password' button in the secure sign-in area of the homepage. For security purposes, you will need access to the e-mail address you originally used to set up your account. If you no longer have access to that e-mail address, you may create a new account with your new e-mail address. All balances currently tied to your student will appear on the new account.

How do I update my e-mail address or make changes to my profile?
To update user profile information, click 'Manage Account' and choose 'My Profile'. You will be able to update your name, address, e-mail address, phone number, password, and stored payment methods. Be sure to click 'Save User Profile' at the bottom of the screen once you've made the necessary changes.