

# Official Transcript Request Student Reference Guide

# Required Steps to Request Official Transcript

### Step #1 Log into Naviance



Navigate to Naviance using your device's internet browser <a href="https://id.naviance.com/">https://id.naviance.com/</a>

- Click the Sign in with Clever blue button.
- Click the Sign in with SAML top button.
- Enter you Cobb County School District student email address first.last@students.cobbk12.org and enter your password.

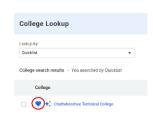


#### Steps # 2 Add Colleges You are Apply To

- 1. From Naviance dashboard, Navigate to the **Colleges** menu.
- 2. From the Research Colleges section menu, choose **Colleges I'm Thinking About**.

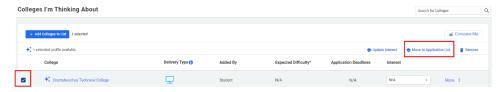


- 3. Click + Add Colleges to List.
- Search for the college using the Lookup By options including Quick list, Name Keyword, or location.
- Click the heart ♥ icon next to the college's name to add to the Colleges I'm
  Thinking About list.

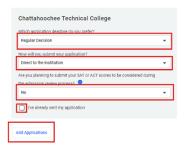


All colleges you are applying to must first appear on the Colleges I'm Thinking About list before you can complete the next step.

6. Click the box next to the college's name you are applying to and then select Move to Application List.



Complete the application details for each college application and then select Add Applications.



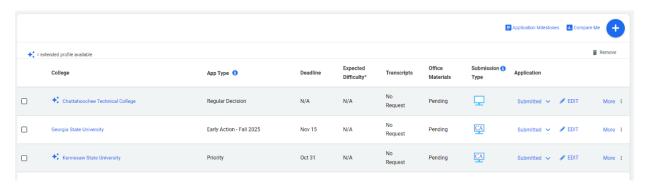
## Continued Steps to Request Official Transcript

8. If you have applied to a college using the Common Application, click Match Account button in the pink banner.



Need more help matching your Common App to Naviance? More information and details for requests can be found using the Student Guide for Matching Common App Account and Naviance Account <a href="https://tinyurl.com/kellnaviancecommonappmatch">https://tinyurl.com/kellnaviancecommonappmatch</a>

9. Verify the College Application detail is correct and all the college's you are requesting a transcript for are listed and accurate.



Need a recommendation for your college application? More information and details for requests can be found using the Letters of Recommendation Student Reference Guide: <a href="https://tinyurl.com/kellnaviancelorrequests">https://tinyurl.com/kellnaviancelorrequests</a>

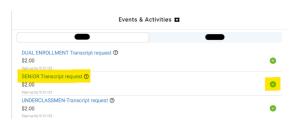
#### Step #3 Submitting Payment for Transcript Requests

A \$2 payment is required per official transcript request, payments can be in person or online.

- In Person: You can submit a cash payment in person at the Counseling Office.
- Online: Go to <a href="https://www.mypaymentsplus.com/">https://www.mypaymentsplus.com/</a>



- Select Events & Activities section.
- Click the Senior Transcript request option and identify the quantity of transcripts you are requesting and click next.
- Complete the required form providing details for the official transcript request, then click save and add to cart.
- Click the shopping cart icon and hit the proceed to payment button.
- o Complete the checkout process and pay for the order.



It takes 24-48 to process all transcript requests after the Naviance request and payment have been submitted. We are unable to submit SAT or ACT test scores to colleges, you must request test scores to be sent using your ACT.org or Collegeboard.org account.