## **RESETTING YOUR ELEYO PASSWORD**



- In your browser, enter the URL: <u>https://cobbk12.ce.eleyo.com</u> to access the Eleyo site
- <u>Click</u> the small blue sign in box at the top right of the screen
- At the screen presented, enter the same email address that was just updated on the Eleyo account and <u>click</u> Next
- On the next screen leave the password field blank and <u>click</u> Sign In
- On the next screen click the blue words that say: Forgot Password?
- Enter the same email that was just updated on the Eleyo account and <u>click</u> the blue box that says: Send Password Reset Email







- You will receive an email with the subject: Forgot Password for your Cobb Schools ASP Account (reset your password)
- Open the email and <u>click</u> on the **blue Reset Your Password** box within the body of the email
- The link will work for the next 24 hours
- After clicking to open the link, follow the system generated prompts withing the email message received to complete the password reset process before attempting to log back into your Eleyo account



If you have any questions, please contact your school's ASP Director

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